

To participate in the National Grid Connects Program, electrical contractors must be registered. You can register for the program by submitting your license(s) from each individual municipality where you are certified. You may submit them via email to CFNY@nationalgrid.com or fax 1-800-882-0322 to Attn: NG Connects Program.

Once the license(s) have been received and approved, electrical contractors are eligible to perform the tasks outlined below. Electrical Contractors must obtain a valid **electrical service request** number [ESR] by submitting a request through the National Grid Order Processing Department. The work must be completed within 60 days of the request.

For electric work requests meeting the requirements of the NG Connects Program, the Electrical contractor may cut the service entrance cable at the service weather head, replace or repair service and re-connect it in compliance with the requirements of National Grid, National Electric Code, and State & Municipal building requirements. This work may also be performed by a Journeyman or Apprentice working under direct supervision of a Licensee.

The Electrical Contractor is responsible for obtaining the appropriate permits from the local municipal authority in advance of starting work.

The service must be cut at the point of attachment on the line side of the existing service drop connectors.

The service must be reconnected by utilizing the properly sized connectors (provided by National Grid) as listed below:

- **Phase/Hot Leg Conductor** – Properly covered parallel Groove Connector or Insulated Compression Sleeve
- **Neutral Conductor** – Bare Parallel Groove Connector or Bare Compression Sleeve

All authorized Electrical Contractors will receive an adequate supply of permanent connectors for use on National Grid Connects qualified services in advance of starting work and will be re-supplied as required, based on the volume of jobs reported to National Grid.

National Grid provided connectors are to be used per National Grid Connects policy only, in the National Grid service territory only.

The Electrical Contractors shall leave the meter enclosure in a safe and secure condition, by installing a meter socket cover and re-setting meter or installing a clear plastic safety shield over the meter socket.

Within 10 days of National Grid receiving the inspection notification from the local municipal inspector, a NG Meter/Worker will visually inspect the job for compliance and reseal the meter.

