



Gas Connections news and updates for 2024

Dear Valued Customer,

We would like to inform you that National Grid is preparing for the upcoming construction season after winter moratoriums in many cities and towns.

Please take note of the following updates for the 2024 season:

- Beginning April 1, 2024, there is new pricing for new residential gas connections in Massachusetts. For an estimate on your new request, please contact **1-877-696-4743** to be connected with your Customer Connections Representative. This price change applies to new gas services, relocations, service line relays, and reconnects.
- For customers in Acton, Arlington, Brookline, Concord, Lexington, Lincoln, and Newton, please be aware that the state's Municipal Fossil Free Building Demonstration Program begins this year. Local bylaws may prohibit the installation of gas service for heat in certain types of new construction and/or major renovations of residential and commercial buildings. Other gas usages may be allowed. Please check with your town's building department before requesting a gas connection. National Grid will request that customers submit a building permit along with their Service Level Agreement form for gas connections in new construction or major renovation projects.
- If you are interested in connecting to gas, you can apply online through our Gas Connections Portal. Please click the link below to begin registration and complete your application. Our online portal provides real-time tracking capabilities for your work order requests, ensuring accessibility at any time of day.

[Visit the Portal](#)

Thank you for your attention to this information. If you have any further inquiries, please do not hesitate to reach out to us.

National Grid