

2019 Rhode Island

Residential heat pump rebate

For displacement of oil or propane and replacement of electric resistance heat

1-844-615-8315 | ngrid.com/riheatpump

nationalgrid



Save energy and money, improve comfort, and make your home better with this energy savings offer for residential electric customers.

- Central Heat Pumps
- Mini Split Heat Pumps
- Integrated Controls

National Grid is offering special rebates for energy-efficient central and mini split heat pumps installed in qualifying homes that heat primarily with electric resistance, oil, or propane. A participating contractor must install the equipment in order to qualify for rebates. (see list of participating contractors at ngrid.com/ri-hvaccontractors). Only qualifying equipment models are eligible.

REBATES

Equipment type	Primary Fuel Type	Delivery Method	Efficiency Requirements	Rebate Amount*	
Central Heat Pump	Oil or Propane	Ducted	AHRI SEER ≥ 15, HSPF ≥ 9	\$1,000 per ton	
Mini Split Heat Pump	Oil or Propane	Ducted, Mixed-Ducted	AHRI SEER ≥ 15, HSPF ≥ 9		
		Non-Ducted	Must be on the NEEP ³ Qualified Product List. Visit NEEP.org		
	Electric Heat	Ducted, Mixed-Ducted	AHRI SEER ≥ 15, HSPF ≥ 9		900 kWh difference between sum of 3 winter usage and 3 lowest-usage months
		Non-Ducted	Must be on the NEEP ³ Qualified Product List. Visit NEEP.org		
Integrated Control	Oil or Propane	Ducted, Mix-Ducted, Non-Ducted	Add-on to new or existing heat pump.	Refer to qualified product list	\$500 per indoor unit, max of \$1,500

* Actual tons are calculated based on AHRI cooling capacity divided by 12,000btus. Rebate amount based on actual tons.
² Integrated Controls are either approved control packages or dual fuel thermostats that switch between an heat pump and a Central Heating System
³ NEEP requirements meet or exceed SEER ≥ 15, HSPF ≥ 10, COP 1.75 at 5°F
 Cannot be combined with other rebates for same equipment.

TO APPLY

1. Verify that the equipment you will be purchasing qualifies for a rebate by consulting with your program-approved contractor. Qualifying equipment is noted above.
2. Equipment must be installed by a program-approved contractor, at a property with an active National Grid residential electric account.
3. This special offer is valid only for National Grid customers whose primary heating system uses electricity, oil, or propane. Homes must also be fully insulated and weatherized, as verified through the Energy Wise program. No-cost energy savings improvements are available to households that meet certain income guidelines. For more information, call 401-351-1800 or your local Community Action Program (CAP) agency to get started. Or visit ngrid.com/ri-income.
4. Obtain an invoice from your contractor. The invoice must contain the following information: equipment installed, quantity installed, model number of indoor and outdoor equipment, size in tons, manufacturer, installer name and address, installation date and location, equipment and installation costs, show "paid in full" or "zero balance."

Mail the following items:

- This application, completed accurately and legibly.
- A dated invoice from your contractor providing the information listed above in step 4.
- Copy of your most recent National Grid electric bill
- Copy of the Air-Conditioning, Heating, and Refrigeration Institute (AHRI) certificate. Visit ahridirectory.org or contact your contractor to obtain a copy.
- ACCA approved Manual J load calculation. Contact your contractor to obtain a copy.

Mail to: RI Heat Pump Displacement Offer
50 Washington Street, Suite 3000
Westborough, MA 01581

Rebate form and required documentation must be postmarked or submitted online within 60 days of equipment installation date, or by January 31, 2020, whichever comes first.

IMPORTANT: Photocopy your entire submission for your records. You could be required to mail these photocopies. Offer valid on equipment purchased and installed between January 1, 2019 and December 31, 2019 (subject to funding availability). From the time the application is processed and approved, please allow 6–8 weeks for payment. Payment processing will take longer if information or documentation are missing from the application. To review the status of your application, please contact us at 1-844-615-8315 or HVAC@clearesult.com.

Rebates are available to eligible residential electric customers only. One electric account number per form. Some restrictions may apply. Rebate offers are subject to change without notice. Please review terms and conditions. Form must be completed in its entirety.

Please make sure your invoice includes:

- Equipment installed
- Quantity installed
- Installer name and address
- Equipment and installation costs
- Model number of indoor and outdoor equipment
- Manufacturer
- "Paid in full" or "zero balance"
- Installation date and location
- Size in tons

Mail completed form with all required documents to:

RI Heat Pump Displacement Offer
 50 Washington Street, Suite 3000
 Westborough, MA 01581

Or email to:

HVAC@clearresult.com

CUSTOMER/ACCOUNT HOLDER INFORMATION — FORM MUST BE COMPLETED IN ITS ENTIRETY

EXISTING HEATING FUEL TYPE: ELECTRIC RESISTANCE OIL PROPANE

ELECTRIC ACCOUNT NUMBER AT	INSTALLATION ADDRESS

ACCOUNT HOLDER FIRST NAME	ACCOUNT HOLDER LAST NAME		
INSTALL ADDRESS	CITY	STATE RI	ZIP
EMAIL ADDRESS	PHONE		

PAYEE INFORMATION — ADDITIONAL PROCESSING TIME MAY BE REQUIRED IF ACCOUNT HOLDER IS DIFFERENT THAN PAYEE NAME

PAYEE FIRST NAME/COMPANY NAME (if different than above)	PAYEE LAST NAME		
MAILING ADDRESS (if different than above)	CITY	STATE	ZIP
EMAIL ADDRESS	PHONE		

HOW DID YOU HEAR ABOUT THIS PROGRAM? (Choose the appropriate ballot box.)

- PLUMBER OR CONTRACTOR
 ENERGY ASSESSMENT
 EQUIPMENT SUPPLIER
 TRADE SHOW
 SALES REP/ACCOUNT EXECUTIVE
 PRINT ADVERTISING
 INTERNET
 RADIO/TV
 DIRECT MAIL/EMAIL
 OTHER _____
 HOME ENERGY REPORT
 RHODE ISLAND ENERGY CHALLENGE: FIND YOUR FOUR!

CONTRACTOR INFORMATION — THIS INFORMATION MUST ALSO APPEAR ON THE CONTRACTOR INVOICE

CONTRACTOR COMPANY NAME	CONTACT NAME		
STREET ADDRESS	CITY	STATE	ZIP
EMAIL ADDRESS	PHONE		

CUSTOMER: Please sign the Work Completion and Rebate Validation section. It is required to validate your rebate submission.

NEW EQUIPMENT INSTALLED

ELECTRIC HEATING AND COOLING EQUIPMENT

Equipment type	Delivery method	Date installed (mm/dd/yyyy)	Displacement and Fuel Type	AHRI reference number	Number of tons	Customer rebate amount
<input type="checkbox"/> Central Heat Pump	Ducted		<input type="checkbox"/> Partial <input type="checkbox"/> Full displacement of: <input type="checkbox"/> Electric <input type="checkbox"/> Oil <input type="checkbox"/> Propane			\$
<input type="checkbox"/> Central Heat Pump	Ducted		<input type="checkbox"/> Partial <input type="checkbox"/> Full displacement of: <input type="checkbox"/> Electric <input type="checkbox"/> Oil <input type="checkbox"/> Propane			\$
<input type="checkbox"/> Mini Split Heat Pump	<input type="checkbox"/> Ducted/Mixed-Ducted <input type="checkbox"/> Non-Ducted		<input type="checkbox"/> Partial <input type="checkbox"/> Full displacement of: <input type="checkbox"/> Electric <input type="checkbox"/> Oil <input type="checkbox"/> Propane			\$
<input type="checkbox"/> Mini Split Heat Pump	<input type="checkbox"/> Ducted/Mixed-Ducted <input type="checkbox"/> Non-Ducted		<input type="checkbox"/> Partial <input type="checkbox"/> Full displacement of: <input type="checkbox"/> Electric <input type="checkbox"/> Oil <input type="checkbox"/> Propane			\$
Equipment type	Delivery method	Date installed (mm/dd/yyyy)	Integrated Control Model #(s)			Design approved by program? <input type="checkbox"/> Yes <input type="checkbox"/> No
<input type="checkbox"/> Integrated Controls	<input type="checkbox"/> Ducted/Mixed-Ducted <input type="checkbox"/> Non-Ducted					

I have elected to eliminate my oil or propane central heating system. Yes No
 Note: National Grid does not recommend fully replacing existing central heating systems with heat pump equipment.

WORK COMPLETION AND REBATE VALIDATION

I hereby request a rebate for the listed work. Attached are copies of all receipts. I certify that all information above is correct to the best of my knowledge and that I have read and agree to all Terms and Conditions of this rebate. I certify that a licensed contractor has installed the listed energy-efficient equipment in accordance with Program Guidelines and Terms and Conditions as described on this form. This rebate is for the benefit of Rhode Island residential electric customers of National Grid. This rebate may not be combined with any other utility or energy efficiency service provider offer and may be subject to change without notice. I understand that some restrictions may apply. National Grid reserves the right to conduct field inspections to verify installations.

DATE	NAME (PRINT)	CUSTOMER SIGNATURE
		X

TERMS AND CONDITIONS

ENERGY STAR® Equipment Requirements

System Requirements—All rebated air source heat pumps must be ENERGY STAR certified; listed with and certified by the AHRI and meet the program SEER and HSPF requirements (see table on page 2). For rebate purposes, the unit consists of outdoor condensers, indoor unit(s) and air handler(s). All units must have a thermostatic expansion valve (TXV) or electronic expansion valve (EXV) to qualify for rebate.
Sizing—Load calculation requires proper design temperatures for area. Unit installed must be within ½ ton of calculation.

Proof of Purchase—A copy of the customer's invoice itemizing the purchased equipment must accompany the rebate form. The invoice must indicate the equipment type, size, make, model, name of purchaser, installation date and location, date of purchase and total installed cost.

Information Sources to Verify ENERGY STAR Equipment—SEER and HSPF ratings for condenser, evaporator and air handler (if applicable) must be provided. The AHRI directory website at ahridirectory.org lists SEER and HSPF values; if you do not have internet access, please call 1-703-600-0384. AHRI also provides AHRI numbers. For equipment requiring Northeast Energy Efficiency Partnerships (NEEP) listing, refer to NEEP.org.

General Requirements

Time Limit—Qualifying units for equipment rebate must be purchased and installed by December 31, 2019. Rebate form and required documentation must be postmarked or submitted online within 60 days of equipment installation date or by January 31, 2020, whichever comes first. Program is subject to change without prior notice, including rebate levels.

System Limit—5-system limit per residential electric customer.

Geographic Requirements—Offers valid only for residential electric customers in Rhode Island.

Application Form—This application must be filled out completely, truthfully, and accurately. The customer must date and submit the completed application along with all required documentation for specific rebates. By submitting the rebate application, the customer agrees to abide by these Terms and Conditions.

Payments—From the time the application is processed and approved, please allow 6–8 weeks for payment. Payment processing will take longer if information or documentation are missing from the application. If payee information is different from account holder information, additional processing time will be needed for payee verification.

Approval and Verification—National Grid reserves the right to verify and to have reasonable access to the residence to inspect the electric heating and cooling system installed prior to issuing rebates.

Tax Liability—National Grid will not be responsible for any tax liability that may be imposed on the customer or contractor as a result of the payment of rebates.

Endorsement—National Grid does not endorse any particular contractor, manufacturer, dealer, materials, product, system design or technology in promoting these offers.

Warranties—National Grid does not guarantee the performance of installed equipment expressly or implicitly. National Grid makes no warranties or representations of any kind, whether statutory, expressed, or implied, including, without limitations, warranties or merchantability or fitness for a particular purpose regarding the electric heating and cooling equipment or services provided by a manufacturer or vendor. Contact your contractor for details regarding equipment performance and warranties.

Limitation of Liability—National Grid and the rebate administrator's liability is limited to paying the rebate specified. National Grid and the rebate administrator are not liable for: (1) the quality, safety, and/or installation of the equipment, including its fitness for any purpose; (2) the estimated energy savings of the equipment; (3) the workmanship of the installation contractor; and (4) any consequential or incidental damages or for any damages in tort connected with or resulting from participation in these offers.

Contractor Certification—Contractor certifies that installation and services performed have been in accordance with all applicable municipal, state and federal codes, standards and regulations, as well as program requirements.

Payments Assignable to a Third Party— (a) The Customer may request that the rebate be paid directly to a third party by so indicating on the rebate application. Notification of third-party payment will be sent to the Customer upon submission of the rebate application for the purpose of Customer confirmation. (b) If no payment choice is made, the Company will send the rebate payment directly to the Customer at the address indicated in the rebate application.

ISO-NE Capacity Payments or Environmental Credits—Customer agrees that the Energy Efficiency Program Provider (EEPP) has the unilateral right to apply for any ISO-NE capacity payments or environmental credits resulting from this energy efficiency project, and agrees not to file for such payments or credits either directly or indirectly. Contractors agree to provide the EEPP with such further documentation as the EEPP may request to confirm the EEPP's ownership of such benefits.

These programs are funded by the energy efficiency charge on all customers' utility bills, in accordance with Rhode Island law.