

MA EBT Notes

10/16/24

Attendees: Eversource West, East & North, Unitil, NGRID, RI Energy, American Power & Gas, ArcTrade, BDE, Calpine, Clean Choice, Constellation, Customized, Discount, EarthEtch, Eligo, Engie, ESG, First Point, Hansen, IGS, Just, NRG, SFE, Shell, VertexOne, Vistra

1. Roll Call
2. Approve Meeting Notes – August. Approved
3. Eversource Omni Conversion:
 - Working through minor enhancements based on supplier concerns.
 - Tax exempt changes on multi pod CA. Investigating best way to handle transactionally.
 - Is there a published defect list? Suggest start sending weekly
 - Are working on the 820 issues noted. Trying to add 3 char in trace number to identify customer class (res, com, ind). Trace Number is key between bank payment and 820 to suppliers and totals must match. Goal is to match
 - Net meter usage is 0 but are charges. Was for 1 month for adjustment. Email EMA supplier inbox and can provide detail.
 - Final Usage - being worked on
 - Bill issue for rates - number of digits in rate code / price different post conversion. Lower rate was applied and billed.
 - Cap tags - still receiving 4.612 or 1.148 on HU which is different than monthly. Tags were just resent for EMA. Email ICAP mailbox directly: icapema@eversource.com. Sent examples not full list but explain total volume
 - Engie also seeing issues.
4. RIE post conversion
 - Continue to work through issues and notify on timelines.
 - Regular scheduled calls every 2 weeks for detailed review
 - Progress made but still some known issues being worked on.
 - Proactively sending emails to suppliers when large volume of issues noted. Reviewing rejection logic, better info on bill window calendar.
 - Name Key validation - followed IG versions they had. Enrollments & HU for res is mandatory. MA regulation for drop but RI doesn't have to. Update to optional for RI for Drops and Changes. RIE adding to list of updates, will send admin CC for documentation
 - No bank payments for RI since mid-august (Patty - Discount)
 - Known delay for 2 suppliers specifically.
 - Will look into and email Patty directly.
 - NGRID paid early so first from RI would have been around 9/26
5. New business
 - MA Gas - no working group or standards guides used by all utilities. Market interest in creating one? Send email to MA EBT to get list of participants and Kim add a tab to spreadsheet.
 - NGRID edi issues. Pending requests missing responses. Just Energy/Hudson. Gregory.accardo@nationalgrid.com
6. December call 12/11 11am
 - Will look to schedule October 2025 in person

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To make any changes to the email distribution list please send an email to Kim.Wall@HansenCX.com and/or mneibert@esglobal.com