MA EBT Minutes 12/4/18

Attendees: Eversource, NGRID, Unitil, ESG, Agera, Direct Energy, EC Info Systems, Customized, Ambit, Big Data, Constellation, IGS, Marketwise, Starion, DEB, Hansen, Engie

- 1. Roll Call
- 2. Approval of October minutes Approved
- 3. Change Control 029 REF*QY Monica will update the CC and distribute
 - a. NGRID uses for Life Support
 - b. Eversource West, North, CT use as Primary Metering indicator. Suppliers need to apply a 2% reduction for Dual billing
 - c. Eversource East Primary Metering, already apply reduction
 - d. Unitil uses for Primary Metering Indicator. To confirm reduction % or not already in place. Already applied
 - e. Liberty send an <u>REF*QY *N</u> segment in both the LDC and DUAL 810 's since the High Voltage discount is calculated on the customer's bills. The supplier does not need to calculate this for the customer.
- 4. A13 rejection code use
 - a. NGRID any update from IT Attached in email
 - b. Unitil
- a. rejections for non-electric.
- b. Requested Change not supported (tax exempt)
- c. Eversource IT still reviewing (no A13). Checking on which codes are not used. A13 is not used.
- d. Liberty- Only 0.02% of the 814 change/Enroll requests in over the last 30 days were rejected. All responses were valid at the time of the request.

Please review how often Liberty is sending REF*7G*A13 and if using for the same reason repetitively.

- * 42% of 814 Enroll/Change Rejects had this response
- (REF*7G*A13*Marketer not enrolled with this location / customer~)

(100% of these came from Change Request – ZERO from Enrollment/Switch requests)

* FYI: 62 % of the 7G* A13 rejects came from the same supplier

These responses were valid; it appears the Supplier is not

- updating the drops before a change request comes in.
- NGRID 814C sending invalid codes REFMT and REFTU.
 IT working on it, result of reset on meter. Looking to have them suppressed. No ETA. Sergio reported IT is working on it
- 6. NGRID Manual Drops.
 - 1. IT is working but not resolved. No date as of yet. Possible legal risk that they are not manual. Sergio reported IT working on it. No ETA. Manual work around in place (replace verbiage "legal risk that they are not manual"). Emails are sent weekly to suppliers detailing customers who have called and requested drops.
- 7. Push for all utilities to use EDI 820.
 - 1. Eversource, won't implement until NH goes POR. CT regulations taking priority for IT. *No update*
- 8. 814 Inconsistencies (Tracie Gaetano IGS)

- 1. We are seeing inconsistencies on the EDI guidelines compared to the data being received. Below are production examples with names and account numbers changed.
- According to Implementation Guide BGN01 value when responding to a change should have a value of 11. We are seeing that Eversource East is sending a BGN01 value of <u>11-06</u> but NGRID is sending a BGN01 value of <u>0611</u>.

NGRID BGN~11~ADC14085579~20180928\ N1~8S~MASS ELECTRIC~1~006952626\ N1~SJ~XYZ~9~112233\ N1~8R~ABCD\ LIN~ADC14085579~SV~EL~SH~CE\ ASI~WQ~001\ REF~11~112233\ REF~NR~N\ REF~12~123456789\ DTM~007~~~D8~20181010\ AMT~T~1\ NM1~MQ~3\ REF~TD~REFRB\ REF~MG~ALL\

Eversource East BGN*<mark>06</mark>*ADC14256056*20181016~ N1*8S*NSTAR ELECTRIC - BOST*1*006951552~ N1*SJ*XYZ*1*112233~ N1*8R*ABCD~ LIN*1*SV*EL*SH*CE~ ASI*WQ*001~ REF*12*123456789~ REF*11*112233~ DTM*007****D8*20180926~ NM1*MQ*3~

b. Additionally, where LIN05 is concerned according to the specs the value should be HU for Historical Usage and CE for Customer Enrollment. Where Eversource West is concerned we are receiving LIN05 value of CE and Eversource East is sending LIN05 value of HU.

> Eversource West BGN*11*HU14253114*20181016~ N1*SJ*XYZ*1*112233~ N1*8S*EVERSOURCE*1*006956551~ N1*8R*ABCD~ LIN*1*SV*EL*SH*CE~ ASI*U*066~ REF*12*1234567899~ REF*11*112233~ REF*7G*008~ NM1*MQ*3~

Eversource East BGN*11*HU1234567*20150201~ N1*8S*EVERSOURCE*1*006951552**41~ N1*SJ*XYZ*1*112233**40~ N1*8R*ABCD~ LIN*1*SV*EL*SH*HU~ ASI*U*066~ REF*12*123456789~ REF*11*112233~ REF*7G*A76*ACCOUNT NOT FOUND~ NM1*MQ*3~ REF*PRT*A~ REF*7G*A13*OTHER~

NGRID sends BGN11 on 814 responses per Sergio

Eversource sends 06. Not in 814C IG Update IG to reflect what is actually being sent or Eversource correct. Daryush to research

9. NGRID indentification of Interval meters and ICAP determinations (Candace Cox – Direct Energy Business) Per NGRID: The account you've requested is a time-of-use (TOU) account, not an interval data account. An interval data type meter has been used to record TOU data for this account but the detailed interval data collected by this meter were never used by National Grid for billing, as it would have been for a real interval data account. This customer has also not been paying the optional enhanced metering charges that real interval data customers are assessed.

We are now in the process of removing these old interval meters from TOU accounts and interval data will no longer available for them. If the customer would like to request interval data metering going forward we suggest they contact their account representative. The customer should understand that interval data metering will require installation of a new meter, new communication equipment and fees

There is no rate that has an interval meter for every member. It is possible to tell from the customer bill whether it is being billed as a TOU customer or interval customer

Here are the questions that we have specifically for NGRID:

- 1. Since per NGRID, an interval account cannot be identified just by rate class, can an indicator for the presence of interval meter be added to the EDI and the sync list? Juli NGRID needs a CC to add an Interval Meter Indicator
- 2. In regards to the accounts that have an interval type meter used to record TOU, were the ICAP tags being set on the peak days? If it was, it is our understanding that currently when there is an interval metered account the usage on that peak day for that account becomes their ICAP tag for the following power year; if the interval meter is not used (one of the meters in the process of being removed) will the ICAP tag default to the utilities rate load profile as it does for non -interval metered accounts? *G3, G32 do use IU for settlement and ICAP if available . IF not available for that day refer to load profile*

- 10. New Business none raised
- 11. Next Meeting

Next meeting **Wednesday** 2/6/19 10am 866-783-4848; Pass Code #7619673