

MA EBT Minutes
10/17/18

Attendees: Eversource, NGRID, Unitil, ESG, Engie, Direct Energy, EC Info Systems, Constellation, Hansen, Agera, NRG, Marketwise, Big Data, Customized, IGS, Ambit, North American Power, Discount, Exterra, Eligo

1. Roll Call.
2. Approval of minutes from 8/7/18 meeting.
3. Utility use of the REF*QY segment and Change Control 029:
 - NGRID uses for Life Support
 - Eversource West, North, CT use as Primary Metering indicator. Suppliers need to apply a 2% reduction for Dual billing
 - Eversource East - Primary Metering, already apply reduction
 - Unitil uses for Primary Metering Indicator. To confirm reduction % or not already in place. Already applied
 - Liberty Utilities – Monica emailed
4. Review of use of A13 Rejection Code used by Utilities. Propose adding new codes.
 1. NGRID - waiting on IT to provide list
 2. Unitil -
 - a. rejections for non-electric.
 - b. Requested Change not supported (tax exempt)
 3. Eversource - IT still reviewing (no A13). Checking on which codes are not used.
5. NGRID 814C sending invalid codes REFMT and REFTU.
 1. IT working on it, result of reset on meter. Looking to have them suppressed. No ETA.
6. NGRID Manual Drops.
 1. IT is working but not resolved. No date as of yet. Possible legal risk that they are not manual
7. Push for all utilities to use EDI 820.
 1. Eversource, won't implement until NH goes POR. CT regulations taking priority for IT.
8. New business.
 1. Barbara - Ambit: AMT*DP*1 , AMT*T*1.
 - a. Eversource West: Echoes in EDI but not reflective of what system has. Eversource sends sales tax in POR FAMP
 - b. Eversource East does use what the Supplier sends via EDI
 - c. NGRID: not in EDI (between supplier and customer). Customer onus to notify supplier.
 - d. UI collects and remits to state.
 - e. Unitil: echoes back but no validity. Will not change their systems based of EDI from supplier.
 - f. Liberty: Monica emailed but NH is going 100% exempt.
 - g. Eversource North: going 100% exempt as of Jan 2019 for all customer classes

Based on discussions there push for LDCs to send on enroll responses what they have in their systems as well as change a 814C if it changes. This would serve as Alert to supplier to reach out to customer to obtain tax exemption certificate.

Direct pointed out that customers get confused why the need to provide twice.

Eversource East enrolls as taxable and then will change to exempt once proof received. Works as desired via EDI. Will reject if not sent on request.

Eversource West has IT ticket open to operate similar to East. Supplier responsible for refunding Taxes to customer. Will they reject if not sent on request? To test

Note: Resi is exempt in MA

2. Constellation: NGRID sending change trans to bill option? NGRID should not be sending bill option requests.
3. Alex De La Rosa (Engie): Channel designation for IU questions. Julie to escalate.
4. Eversource East - phasing out Adminitrak. New email box setup. Include Supplier Name, Duns and issue description in Subject line. Charge per adminitrak logins. (\$160 per user over first). Closing out end of Jan 2019. Suggest suppliers pull out documentation prior to final. IE rates are housed in Adminitrak (Supplier Name/Rate Submissions). Adminitrak Doc Library moving to website. December 1 transition beginning. Bulletin on Adminitrak has notification details. Sync lists & Customer Lists will be sent via secured email. Powerpoint presentation included as attachment with minutes.

Next meeting **Tuesday** 12/4 10am
866-783-4848; Pass Code #7619673