



## Residential Turnkey Electric Vehicle Charging Program Terms and Conditions

These terms and conditions ("Terms and Conditions") govern the Residential Turnkey EV Charging Installation Program ("Program") offered by Massachusetts Electric Company and Nantucket Electric Company, each d/b/a National Grid ("National Grid").

This Program is offered by National Grid to National Grid customers (as defined below) who complete the installation of a qualifying Level 2 EV charger ("Smart Charger") and/or wiring upgrade through the designated installation vendor ("Vendor").

The Customer must submit the application with required documentation online. Funding for this Program is available through December 31, 2026 or while funds last.

**Application.** The application must be filled out completely and accurately. The Customer must sign the completed application and submit the required documentation listed below.

**Approval and Verification.** Customer understands and agrees that National Grid may verify smart charger equipment installation and network connectivity as part of the installation. If the Customer is a tenant, the property owner will be required to authorize the Vendor to perform the work. Customer agrees to provide reasonable access to Customer's residence to complete the installation and verify installation and connectivity for up to one year after the date of the Application. National Grid reserves the right to verify sales transactions. National Grid does not make any warranties or representations of any kind, whether statutory, expressed, or implied for the performance or installation of the equipment as a result of the approval and verification process.

**Incentive.** Incentive amounts will be calculated based on the net installed cost of the wiring upgrade and, for customers eligible for a smart charger incentive, on the net cost of the smart charger, after deducting any other applicable rebates, grants, or other incentives the Customer may receive.

**Tax Liability.** National Grid will not be responsible for any tax liability that may be imposed on the Customer resulting from the Customer receiving incentives from National Grid.

**Limitation of Liability.** National Grid's liability is limited to providing the specified incentives. National Grid is not liable for any damages arising out of or resulting from participation in this offer, including but not limited to loss of profits, loss of revenues, failure to realize expected savings, loss of data, loss of business opportunity, or similar losses of any kind, as well as any indirect, incidental, punitive, special, or consequential damages, or for any damages in tort connected with or resulting from participation in this Program. Customer understands that all funding for rebates and incentives under this Program derives from National Grid ratepayers in part by approval from the Massachusetts Department of Public Utilities ("MA DPU"). National Grid does not guarantee the availability of funding for the Program and is not responsible for any costs or damages incurred by Customer if funding for this Program is reduced or eliminated by MA DPU action. Funding is subject to change at any time without notice.

**Customer's Certification.** Customer certifies that all information provided on this Application is true and that Customer has conformed to all Program and equipment requirements listed.

**Warranties.** National Grid does not warrant the performance of installed equipment, expressly, implicitly or otherwise. National Grid makes no warranties or representations of any kind, whether statutory, expressed, or implied, including without limitations, warranties of merchantability or fitness for a particular purpose regarding the equipment or services provided by a manufacturer, contractor or vendor. National Grid shall not be responsible for costs or corrections of conditions already existing in the property which fail to comply with applicable laws and regulations. National Grid does not endorse any particular manufacturer, contractor, product, retailer or system design in connection with this Program. Contact your retailer, manufacturer, or contractor for details regarding equipment performance and warranties.

## Eligibility Requirements.

### General Requirements

To be eligible to participate in the Program:

- Customer must be either an existing residential National Grid customer with an active electric account (e.g., R-1 rate) (“Residential Customer”) or an existing commercial National Grid customer with an active electric account (e.g., G-1 rate) that serves a multifamily home with two to four stacked units on the property (“Commercial Customer”). Properties separated by a ground to roof wall (duplexes, townhomes, rowhomes, etc.) are considered single-family properties.
- Customer must be Massachusetts electric customers on the Discount Rate (R-2) rate code or live in an Environmental Justice Community (<https://www.mass.gov/info-details/environmental-justice-populations-in-massachusetts>).
- Customer must be either a National Grid Massachusetts Electric Company or Nantucket Electric Customer (“Customer”).
- Customers must reside in a single-family home or a multifamily home with four or fewer stacked units on the property.
- Customer must own or lease a plug-in hybrid electric vehicle or a battery electric vehicle or demonstrate being in the process of owning or leasing a plug-in hybrid electric vehicle or a battery electric vehicle.
- The electric vehicle MSRP/purchase price must be \$55,000 or less.
- Customer must remain enrolled in National Grid’s Off-Peak Charging Rebate Program (“Managed Charging Program”) for a period of not less than twelve months from the date the installation has been completed.
- Customers who complete the installation through the Residential EV Turnkey Charging Installation Program are not eligible to receive other rebates from National Grid for the same project.

### Smart Charger Requirements

- National Grid will provide the incentive listed on the current Program website (<https://www.nationalgridus.com/electric-vehicle-hub/Programs/Massachusetts/Turnkey-EV-Charging-Installation-Program>) or the total purchase price, whichever is less, to a Customer who meets the eligibility requirements hereunder, including a Customer completing the enrollment process for the Managed Charging Program.
- Only Customers enrolled on the National Grid low-income discount rate (R-2) are eligible for the Smart Charger incentive.
- Customers are limited to one Smart Charger incentive per electric account.
- The Smart Charger must be installed at the address listed on the Application and meet the requirements below:

<b>EV Smart Charger Requirements (Available to R-2 Rate Code Only)</b>	
Single-Family Home and 2-4 Unit Homes connected to the Off-Peak Charging Program through vehicle	EVSE must be listed on the <b>State Appliance Standards Database for Massachusetts (MA)</b>
If their EV is not compatible with the Off-Peak Charging Program, Customers can connect to the Off-Peak Charging Program through the following Smart Charger models	Eligible EVSE Models: <ul style="list-style-type: none"><li>• ChargePoint HomeFlex Charger</li><li>• <b>Enel X JuiceBox Model Numbers:</b> 2JBO401RNA-PJWX-200, 2JBO481RNA-HBWX-200, 2JBX481AJ-001, 2JBX401AJ, 2JBX801AJ, 2JBX801AJ-001</li><li>• Wallbox Pulsar Plus</li></ul>

## Wiring Upgrade Requirements

- National Grid will apply an upfront incentive directly to the project cost in the amount listed on the current Program website (<https://www.nationalgridus.com/electric-vehicle-hub/Programs/Massachusetts/Turnkey-EV-Charging-Installation-Program>) or the total amount paid for qualifying expenses, whichever is less, to a Customer who meets the eligibility requirements hereunder, including a Customer completing the enrollment process for the Managed Charging Program.
- Newly constructed homes located in municipalities that have adopted the Board of Building Regulations and Standards Stretch Code are not eligible for Wiring Upgrade Incentives.
- Customers are limited to one Wiring Upgrade Incentive per electric account.
- Qualifying expenses for the Wiring Upgrade Incentive are the labor, materials, and applicable permitting costs to install a 208-Volt or 240-Volt electrical circuit of 30 Amps or more to a location suitable for electric vehicle charging.
- Electrical work must be completed by the Vendor.

## Required Documentation

- A completed application found at the Program website (<https://www.nationalgridus.com/electric-vehicle-hub/Programs/Massachusetts/Turnkey-EV-Charging-Installation-Program>) with all requested supporting documents, including:
  - Photos or videos of the exterior of the home showing the front of the home, parking area, and location of electric meter(s)
  - Photos or videos of the home's electrical panel(s)
  - Photos or videos of the preferred charging location
  - New electric vehicles: Purchase and Sale Agreement
  - Used or Leased electric vehicles: Registry of Motor Vehicles' Registration and Title Application (Form TTLREG100\_0123), including Section I

## Eligibility Requirements for the Managed Charging Program

To be eligible to receive a Smart Charger Incentive and/or Wiring Upgrade Incentive, the Customer agrees to enroll in a Managed Charging Program. Please see <https://www.nationalgridus.com/Charge-Smart-MA> for the Managed Charging Program eligibility requirements, program details including the list of compatible hardware, and Managed Charging Program incentives.

## Managed Charging Program Participation Timeline and Withdrawal

- A Customer may unenroll from the Managed Charging Program without penalty after participating for a minimum of 12 months from the date of initial enrollment.
- If a Customer unenrolls prior to completing the 12 months of participation the Customer will be required to pay back a prorated portion of the Smart Charger Incentive and/or Wiring Upgrade Incentive. Exceptions may be granted at National Grid's sole discretion.
- If the Customer moves to a different residence within National Grid service territory, the Customer may continue to participate in the Managed Charging Program if the new residence meets the eligibility requirements in these Terms and Conditions. The Customer must communicate any change of address to the Program.
- A Customer moving outside of National Grid's territory before participating for a minimum of 12 months in the Managed Charging Program shall be an approved reason for unenrolling and ending participation in the Managed Charging Program.

## Managed Charging Program Information Sharing

The Customer authorizes National Grid and its vendor administering the Program to share the Customer's National Grid Account number and application information with the vendors administering National Grid's Managed Charging Program. This may include, but not be limited to, electric account information, service address, name and other information required to identify the Customer applying to the Program and confirming the Customer's enrollment in the Managed Charging Program.