



Save energy and earn financial incentives with Electric Demand Response

For our commercial customers in upstate New York



Let's work together to lower peak energy demand.

Throughout the summer, there are times when electricity use in our community reaches its highest levels. Lowering overall energy demand during these peak events helps reduce our need for costly infrastructure upgrades and helps minimize carbon emissions.

To support these important goals, we work with Curtailment Service Providers (CSPs) – skilled, experienced professionals ready to help our Commercial and Industrial customers identify the right plan for their operation. CSPs can get you started earning generous, ongoing incentives by participating in one or more of our Electric Demand Response programs — **Commercial System Relief Program (CSR)**, **Term-DLM**, or **Auto-DLM**.

Benefit of participating:



Earn financial incentives



Conserve energy and demonstrate your company's commitment to sustainability



Ensure reliable power to our community by improving system-wide performance

Some simple ways you can reduce your energy use include:



Setting back temperature controls on your a/c system



Adjusting lighting controls in non-essential areas



Adjusting schedules to conduct routine equipment maintenance

Get started today.

Contact one of our active Curtailment Service Providers to tap into their expertise and find the best option for your business.

- Auto-Grid: **540-418-7132** or **mark.ohrenberger@auto-grid.com**
- CPower: **844-996-4743** or **NGRID@CPowerEnergyManagement.com**
- EnelX (Formerly EnerNOC): **888-363-7662** or **support.enelx@enel.com**
- NRG Energy: **877-711-5453** or **Customer_info@nrg.com**
- NuEnergy: **866-977-0901 x1** or **sales@nuenergy.com**
- Rodan Energy Solutions: **609-201-2171** or **John.Carroll@rodanenergy.com**
- Voltus: **412-303-1125** or **aschneider@voltus.co** or **info@voltus.co**

You may also enroll with your own preferred Curtailment Service Provider. To participate through a CSP not listed here, please email **TermandAutoDLM@nationalgrid.com**.

Scan the QR code



Learn more about Electric Demand Response at ngrid.com/electricdr



Eligibility Requirements

- Customers must be a National Grid electric customer in New York State.
- Customers must be served under service classification numbers 1, 1C, 2, 3, 3A, 4, 7, or 12.
- Participants must have a communicating Billing Interval Meter. Please call customer service at **1-800-932-0301** to inquire about obtaining an interval (hourly) meter from National Grid.
- Customers are eligible to participate in both National Grid and NYISO programs; however, please be aware that performance payments may be limited in the case of overlapping events.
- CSRP-specific requirements:
 - Customers must enroll by April 1 for a May 1 start and enroll by May 1 for a June 1 start for the capability period.
 - Customers can participate through an approved Curtailment Service Provider or must be able to curtail 50kW individually.
- Term-DLM and Auto-DLM-specific requirements:
 - Customers must submit their bid with their CSP by February 28, 2025.

About Demand Response Events

- The capability period is between May 1 and September 30. All events will be called within this timeframe.
- Events can be planned or unplanned. Planned events will allow customers to be given at least 21 hours of notice prior to a DR event. Unplanned events are called with less than 21 hours of notice or when events are called outside of the contracted hours. Unplanned events are voluntary.
- CSRP and Term-DLM events will be called Monday through Friday and will not be called on weekends or holidays.
- Auto-DLM events are called 7 days a week. Participants must be able to curtail during the call window specified in their RFP.

About the Incentive

- Incentives are based on performance and may vary by program.
- CSRP participants will receive Reservation Payments for each capability period month in which they are enrolled. Performance Payments will be paid for the hours of performance for both planned and unplanned events. Monthly Incentives will be based on the average performed curtailment amount for all events and determined by a Performance Factor applied to each customer, which is calculated by taking actual event curtailment divided by enrolled curtailment.
- Term-DLM or Auto-DLM participants will receive Reservation Payments after the conclusion of each capability period in which they are enrolled. Reservation Payments will be equal to the applicable Reservation Payment Rate per kW multiplied by the customer’s Portfolio Quantity multiplied by the customer’s Performance Factor as detailed in the Program Agreement. Performance Payments will be paid for all hours of performance during Term-DLM or Auto-DLM events.

PAYMENT OPTIONS:	
<p>CSRP:</p> <p>Reservation payment option: \$2.75/kW/month for the reservation payment + \$0.18/kWh for the performance payment for planned events.</p> <p>Voluntary payment option: \$0.16/kWh performance payment for planned event and \$0.19/kWh performance payment for unplanned event.</p>	<p>Term- and Auto-DLM:</p> <p>Load reduction option: \$0.10 per kWh during Term- or Auto-DLM events. Work with your curtailment service provider to bid your rate.</p> <p>Reservation option: Based upon bid acceptance but may exceed \$20 per kW.</p>

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