Get the power of a smarter meter.

New smart meters are coming soon.

Your new smart meter will provide:

- MORE CUSTOMER CONTROL, MORE WAYS TO SAVE: continuous, secure access to your energy data means more insight into how and when you use energy—which could help you lower your bill.
- FASTER, NEAR REAL-TIME ENERGY READINGS: available within minutes, through your My Account portal.
- FASTER RESPONSE: enhanced outage monitoring and storm response.

Like any aging appliance, your meter needs to be replaced. As part of our ongoing commitment to empowering our customers, we are in the process of replacing existing meters with new smart meters.

Learn More





National Grid











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*If you decide you do not want to receive the benefits of a new smart meter, you can choose to opt-out and have a conventional, or "non-communicating," new meter installed instead. Since this meter will not transmit any data automatically, your meter will need to be read manually by a utility representative, which carries a cost. Please complete an opt-out request form at ngrid.com/optout.