



# Take the lead on managing your energy.

**nationalgrid**

Learn more at  
[ngrid.com/smartmeter](http://ngrid.com/smartmeter)





## Your new smart meter will provide:

- **MORE CUSTOMER CONTROL:** continuous, secure access to your energy data—for more insight into your energy efficiency and usage decisions.
- **FASTER, MORE ACCURATE ENERGY READINGS:** available within minutes, through your *My Account* portal.
- **FASTER RESPONSE:** enhanced outage monitoring and storm response.

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- Your electric meter was successfully installed.
  - Your gas module was successfully installed.
  - You want to opt-out. Remember, opting out will result in future service charges. To confirm your decision, call **1-800-642-4272** or go online at **ngrid.com/optout** to complete an online form.
  - We'll be coming back because: \_\_\_\_\_

We may return to your premises to perform a standard quality check, or, under certain circumstances, to install your other meter if you are both an electric and gas customer.

**Like any aging appliance, your meter needs to be replaced. It's all part of National Grid's ongoing commitment to empower our customers—while working to build the more reliable, robust and climate-friendly energy grid of the future.**

SEEING A DELAY? It can take up to 30 Days for your smart meter to connect to the network. Check your *My Account* Portal once registration is complete to see usage data.

**This is an important notice. Please have it translated.**

Este é um aviso importante. Quiera mandá-lo traduzir.

Este es un aviso importante. Sirvase mandarlo traducir.

Avis important. Veuillez traduire immédiatement.

Questa è un'informazione importante, si prega di tradurla.

Это очень важное сообщение. Пожалуйста, попросите чтобы вам его перевели.

Đây là một thông báo quan trọng. Xin vui lòng dịch thông báo này.

**QUESTIONS? Call 1-800-642-4272**

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