

# We are upgrading infrastructure to provide better service to your community.

Queens, NY | September 2024

We would like to inform you of upcoming work in your neighborhood. Energy plays a critical role in our day-to-day lives and helps ensure the well-being of our community. That's why we're investing in infrastructure upgrades in your area.

### Project details:

As part of our upgrades for the local energy transmission system, our crews will be installing new infrastructure in South Ozone Park. **There will be no interruption of service to our customers.**

**Please note:** Work on Old South Road will require a road closure during work hours. **Local traffic (residents only) will be permitted to enter Old South Road during the closure.**

### What you may expect during construction:

- Excavation of the roadway, installation of new infrastructure, temporary restoration of the roadway, testing of the new infrastructure, and final restoration of the roadway.
- **Street parking** will be impacted near the work zone.
- **Traffic pattern changes.** There will be changes to traffic patterns during work hours, and a flagger will be onsite to assist as necessary. Please be aware of construction traffic signs and cones.
- **Street plates.** The project site will be secured and plated during non-work hours.
- Please note that after temporary restoration, the road surface may be rough.
- For your safety, please do not enter work zones and be mindful of work zones during and after construction.
- Direct contact with our Outreach Team. If you have questions or concerns, please call or email our team. You can also visit our project website to see the project map, construction updates, and more.

### Smell Gas. Act Fast.

We respond to gas emergencies 24 hours a day. If you smell gas, act fast and call **911** or our gas emergency line at **1-800-490-0045**.



### Quick project facts:

**What:** New infrastructure installation in South Ozone Park, Queens

**Where:** South Conduit Avenue between 128<sup>th</sup> Street and 130<sup>th</sup> Street

130<sup>th</sup> Street between South Conduit Avenue and Old South Road

Old South Road between 128<sup>th</sup> Street and 130<sup>th</sup> Street

**When:** November 2024 – Fall 2025

**Hours:** TBD; our team will send an additional notification once work hours are determined in coordination with NYC DOT

Due to the complexities of outdoor construction, schedule subject to change. Please reach out to our project team for more information.

*Please note: Every National Grid employee carries a photo ID card, and any contractor doing work for us is also required to carry ID.*

### Questions?

**718-924-2823**

[Box.Brooklyn@nationalgrid.com](mailto:Box.Brooklyn@nationalgrid.com)

[ngrid.com/jbe](http://ngrid.com/jbe)

### This is an important notice. Please have it translated.

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 Questa è un'informazione importante, si prega di tradurla.  
 Это очень важное сообщение. Пожалуйста, попросите чтобы вам его перевели.  
 Dies ist ein wichtiger Hinweis. Bitte lassen Sie es übersetzen.  
 Αυτή είναι μια σημαντική ειδοποίηση. Σε παρακαλώ, μετέφρασε το.  
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 זה הודעה חשובה. בבקשה תתרגם את זה.  
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